

VACATION RENTAL MANAGEMENT: QUALITY ASSURANCE

A private vacation ownership company connecting over 175,000 owners with 60 resorts in more than 40 popular destinations across the U.S. and specializes in fee-for-service Resort & Financial Management. The company lacked :

- A structured testing approach to evaluate & analyze complex Web portals
- Skilled testing experts to support and maintain automated QA Tools leading to limited usage of QTP and QC and to perform Load /Stress testing of applications.

SERVICES INCLUDE:

- Best Practice QA Consulting
- Effective Outsourcing Model
- Expert Test Cycle Management
- Automation Testing Feasibility Analysis

SDG SOLUTION

- Provided expertise in testing effort estimations, test planning and strategy development.
- Customized QTP and QC tool for several projects and users (owners).
- Provided training to client team members on HP, QC and QA processes.
- Implemented an effective outsourcing model including **flexible T&M “On demand”** resources.
- Performed **Feasibility Analysis** for automation scope of client’s applications.

RESULTS

The QA Certified Web Portals:

- Increased customer base
- Increased revenue & profit
- Increased customer satisfaction and trust

The **flexible T&M “On demand”** resources helped alleviate unplanned or urgent workload with the additional benefit of reduced cost



\$50,000
Potential Cost Avoidance