

# HEALTHCARE: QUALITY ASSURANCE

The World's leading healthcare company providing transformational medical technologies and services that are shaping a new age of patient care. The business interests of the company are widely dispersed, making it necessary for the company to maintain **Identity & Access information Systems** to provide reliable services to its clients with optimal response time and efficiency. The company lacked a structured testing approach and skilled testing experts to evaluate & analyze its **Identity & Access Information Systems**.

## SERVICES INCLUDE:

- Best Practice QA Consulting
- Test Assessment Service
- Customized Testing Expertise
- Automation Testing Expertise

## SDG SOLUTION

- Provided **Test Assessment Services** to acquire an in-depth knowledge of perceived functions, processes, and deliverables for IdM systems & defined a structured model in the testing effort estimations, test planning and strategy development.
- Designed a structured and optimized **Hybrid Testing Framework** for testing lifecycle including:
  - Functional, Regression and Performance Testing Expertise
  - Production Support (Break/Fix)
  - Service Pack Upgrades
- Implemented an effective service model with **"Core" & "On demand"** resources.

## RESULTS

- The **Hybrid Testing Framework** provides client substantial cost savings on QA efforts
- The Effective Service model with **Core & On-demand QA resources** helped alleviate unplanned or urgent workload with the additional benefit of reducing costs

