

# ENTERPRISE DRUPAL: ARIZONA STATE UNIVERSITY (Mary Lou Fulton Teachers' College)

University Service-Learning (USL) pairs meaningful service at Community Partner sites with relevant academic coursework and service-learning resources for K-12 teachers and ASU faculty. SDG partnered with ASU to add significant new functionality as well as to complete their significant backlog of maintenance requests.

## SERVICES INCLUDE:

- Drupal 7 Development
- Architecture Review
- Performance Tuning
- Application Support

## TOOLS & TECHNOLOGIES:

- Drupal 7
- Pantheon Enterprise Hosting
- CAS SSO
- Redis
- Workbench Access & Workflow
- JIRA
- Email CRM with HTML via SMTP



## SDG SOLUTION

- 🔄 Implemented a collaborative Agile workflow process for clear communication of requirements and status
- 🔄 Established a combination onshore and offshore development team
- 🔄 Created an ongoing, extended support model to allow cross training of new resources while maintaining continuous progress

## RESULTS

- Completed over 100 open tickets over the initial 3 months. Many of these had been open for over a year.
- Delivered the first site update to production within the first two weeks!
- Improved the overall stability and performance of the application.
- Ongoing Maintenance & Support